Use ArriveCAN to enter Canada

Upcoming border changes

Fully vaccinated foreign nationals may be allowed to enter Canada for discretionary travel on the following dates if they meet specific criteria:

- Effective August 9: American citizens and permanent residents of the United States, who currently reside in and are traveling from the United States, and French citizens who currently reside in Saint-Pierre-et-Miquelon
- September 7 (intended start date): All other foreign nationals who qualify as fully vaccinated

You will be denied boarding your flight and denied entry into Canada if you do not meet all the required eligibility requirements for discretionary travel and/or could face additional fines on arrival.

The 3-night hotel stopover requirement will be eliminated for all travellers arriving by air after 12:01 A.M. EDT on August 9.

- News release
- Check if you qualify as fully vaccinated traveller exemption

Automatic notifications/ e-mails from ArriveCAN

You may receive daily notifications and/or emails about quarantine and Day-8 testing, even if you are fully vaccinated or exempt from the requirement to quarantine. Follow the instructions of the border services officer upon entry, including the paper handout you were provided. **If you qualify for the quarantine and testing exemptions, you may ignore these notifications.**

Accessibility

The Web-based ArriveCAN platform (accessed by signing in online at Canada.ca/ArriveCAN) is optimized to meet all Government of Canada accessibility requirements, including the use of text-to-voice technology. The Web platform is recommended for any users with accessibility-related issues. The Government of Canada is working to make the mobile applications available on the Google and Apple app stores accessible as quickly as possible. Persons unable to use ArriveCAN due to accessibility issues can get support by visiting our get help page or seek assistance upon arrival to Canada. Travellers with a right of entry, such as Canadian citizens, permanent residents and persons registered under the *Indian Act* will not be denied boarding of their flight or entry into Canada if they do not use ArriveCAN.



Use ArriveCAN to provide mandatory travel information before and after your entry into Canada. It only takes minutes to help keep each other safe.

Available for iOS, Android and online.







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Find out if you can enter Canada

Answer a few questions to find out if you can enter Canada.

How to use ArriveCAN

ArriveCAN is available to <u>download as a mobile app</u> or you can <u>create an account and</u> sign in online.

All travellers, with limited exceptions, whether entering Canada by air, land or marine vessel, **must** use ArriveCAN. You'll need to submit your information within 72 hours before your arrival to Canada. If you're entering by air or land, you must use ArriveCAN before entering Canada. If you're travelling by marine vessel, you must use ArriveCAN before or upon entering Canada; this is to accommodate for Wi-Fi issues on the water.

As of August 9, fully vaccinated US citizens and permanent residents residing in and traveling from the U.S. and French citizens residing in Saint-Pierre-et-Miquelon can enter Canada for discretionary purposes. To qualify, you must:

- select the following as your purpose of travel in ArriveCAN:
 - U.S. citizens and permanent residents residing in the U.S. and citizens of France residing in Saint-Pierre-et-Miquelon travelling for discretionary/optional travel
- enter the details of your COVID-19 vaccine(s) and upload proof
- complete your submission and get an ArriveCAN receipt
 - You will only get a receipt if all travellers over the age of 12 have received the full dosage of a vaccine or combination of vaccines accepted by Health Canada at least 14 days prior to entry and each traveller has uploaded proof of their vaccination
- show your receipt to the air carrier in order to board your flight and to the border services officer upon entry.

If you are travelling with others for discretionary purposes, including unvaccinated children and dependent adults:

- include children under 12 in your ArriveCAN submission. You will be asked about their vaccination status; however, as long as all other travellers in the submission are fully vaccinated, ArriveCAN will issue a receipt that is required for travel
- don't include unvaccinated dependent children aged 12-17 or unvaccinated dependent adults in your ArriveCAN submission. You will provide their information before boarding your flight or upon entry to Canada

- don't include travellers who have a medical condition that is a contraindication that prevents them from completing a COVID-19 vaccine dosage regimen in your ArriveCAN submission. They will provide their information upon entry to Canada
- Don't include other travellers who are entering Canada for other purposes of travel or who are not fully vaccinated (unless they are less than 12 years old).
 For example,
 - if you are a US citizen entering Canada for discretionary purposes and traveling with another person who is a Canadian citizen, you should complete individual submissions
 - o if you are traveling with a group of adult US citizens or permanent residents with mixed vaccination statuses, do not include unvaccinated travellers in your submission; you will not be issued an ArriveCAN receipt as unvaccinated US citizens or permanent residents are not eligible to enter Canada for discretionary travel

Unvaccinated minors

Whether you're entering Canada by air, land or marine vessel, submit:

- required contact information for you and other people travelling with you
- the purpose of your travel (such as <u>exempt essential travel</u> (cross-border work, essential services, medical support or trade and transport); Canadian citizen, permanent resident, or person registered under the *Indian Act* returning to Canada; US citizen or permanent resident or French citizen of Saint-Pierre-et-Miquelon entering for discretionary travel; foreign work, study, family reunification or compassionate reasons)
- travel details, such as your:
 - date and time of arrival
 - o port of entry if you're entering by land or marine vessel or
 - flight number, airport and airline for the flight that will bring you into Canada if you're entering by air
 - Don't include information about legs of your journey before you enter Canada or connecting flights within Canada.
- your vaccination information, and proof of vaccination if you are seeking the fully vaccinated exemption
- information about your pre-entry COVID-19 test and confirm that you understand the testing requirements
- information about the countries you stayed in or visited in the 14 days prior to your arrival in Canada (don't include countries where you had a connection stop along the journey from one destination to another).

For your quarantine plan, questions include:

- whether you have accommodation where you can quarantine for 14 days or possibly longer
- the address of your quarantine location (the place where you'll quarantine for 14 days)

- If you are arriving by marine vessel, include the address where the vessel will be moored.
- If you are fully vaccinated and seeking the fully vaccinated exemption, include the location where you will be for the most time in the 14 days after entry
- whether you can avoid all contact with other people who didn't travel with you while in your place of quarantine
- whether you'll have access to basic necessities of life, including water, food, medication and heat, without leaving quarantine
- if there are people at increased risk from COVID-19 at that place who:
 - o are 65 years or older (unless you are fully vaccinated)
 - have underlying medical conditions
- have compromised immune systems
- if there are any people at that place who work or assist in a facility, home or workplace that includes people at increased risk from COVID-19
- whether it's a group living environment or houses multiple families, such as:
 - o group residence
 - care facilities
 - living with roommates you can't avoid who didn't travel with you

If you don't travel with a smartphoneNo data on your phone while travellingNo computer or smartphoneTransiting through to another countryUsing ArriveCAN for someone elseFind out if your travel is essential

Getting your ArriveCAN receipt

Once you submit your information through ArriveCAN:

- a receipt will be displayed and emailed to you
- show the receipt to your airline carrier, if flying and to a Canadian border services officer when you enter
- you can show your ArriveCAN receipt from:
 - the app
 - a screenshot
 - vour email
 - a printout

The ArriveCAN mobile app saves your contact information (name, date of birth and travel document information) for travel at a later date.

If your travel details change before you enter Canada

If you've already submitted your information and have an ArriveCAN receipt, start over in ArriveCAN. ArriveCAN will clear your previous information.

After you've entered Canada

Your privacy is protected

ArriveCAN:

- does **not** use GPS or other technology on your mobile phone to track your location
- uses only the information provided by you, the user

The personal information provided through ArriveCAN is protected according to the *Privacy Act*. For more information, see the <u>ArriveCAN privacy notice</u>.

How your ArriveCAN information is used and disclosed

Videos, posters and handouts

- Travelling to Canada? Use ArriveCAN (video)
- Use ArriveCAN to comply with mandatory travel requirements (printable poster)
- For travellers without symptoms returning to Canada by air (handout)
- For travellers with symptoms returning to Canada by air (handout)
- For travellers without symptoms returning to Canada by land (handout)
- For travellers with symptoms returning to Canada by land (handout)

Get ArriveCAN

ArriveCAN is free and secure. Be cautious of 3rd party, fraudulent webpages and apps that may be posing as ArriveCAN and asking you for payment.

Sign in or create an account with ArriveCAN online



Download the ArriveCAN mobile app

To download and install the mobile app, you'll need to have one of the following:

- an Apple device running iOS 12 or above
- an Android device running OS 6 or above



